

Report to	Executive Panel
Date	15 September 2025
Lead Officer	Anthony Jones, Assistant Chief Fire Officer
Contact Officer	Mike Plant, Head of Planning, Performance and Transformation
Subject	Annual Performance Assessment 2024/25



PURPOSE OF REPORT

- 1 To present to Members of the Executive Panel the Annual Performance Assessment (APA) for 2024/25.

EXECUTIVE SUMMARY

- 2 North Wales Fire and Rescue Authority (the Authority) is required under section 15 of the Local Government (Wales) Measure 2009 to publish an assessment of its performance. The assessment should be undertaken on an annual basis and published by 31 October each year. In addition, Schedule 1 of the Well-being of Future Generations Act 2015 requires an annual report showing how the Authority has progressed against its well-being objectives.
- 3 The Authority's Community Risk Management Plan (CRMP) for the period 2024-2029 and the Community Risk Management Implementation Plan (CRMIP) 24/25 were approved on 15 July 2024 and focus on the five key principles of prevention, protection, response, people and environment.
- 4 The Community Risk Management Implementation Plan (CRMIP) sets out the Authority's objectives for each financial year, including how it will fulfil its obligations under the Local Government (Wales) Measure 2009 and the Well-being of Future Generations Act 2015.
- 5 The APA is contained within Appendix 1 of this report, providing an overview of activity for the full year and confirming progress against the Authority's stated objectives.

RECOMMENDATION

- 6 It is recommended that Members:
 - i) **Note and endorse the contents of the Annual Performance Assessment for the period 2024/25 for approval by the Authority.**

BACKGROUND

- 7 The Authority approved its CRMP 2024-2029 at its meeting of 15 July 2004. The CRMIP for 2024/25 sets out the planned improvements and objectives against which the Annual Performance Assessment is undertaken.
- 8 Whilst the regulations are not prescriptive on the form and content of the performance assessment, for consistency in reporting and accountability the following approach has been adopted:
 - Evidence of the processes that the Authority has followed to discharge its general duty to improve as expressed in its improvement plan;
 - A summary of the Authority's assessment of its achievement against the improvement objectives;
 - A statement of performance as measured by all statutory Performance Indicators;
 - Details of other performance information and its use, including the results of peer review, any assessments made by the Chief Fire and Rescue Adviser and other sources of qualitative information including benchmarking data;
 - An assessment of performance by comparison with the Authority's performance in previous years and with other comparable bodies (including other Fire and Rescue Authorities) so far as this is reasonably practicable;
 - Details of the ways in which the Authority has exercised its powers of collaboration during the reporting year including details of whether a collaborative activity has achieved its intended outcomes; and
 - Any statements of activity that the Authority has issued as a result of any reports issued under Section 19 of the Measure received from the Auditor General for Wales in that reporting year.

INFORMATION

- 9 The draft APA for 2024/25 is set out in Appendix 1. This provides an overview of the resource available to the Authority to deliver its services including 44 operational stations, 54 fire appliances and 949 personnel.

- 10 During 2024/25 a total of 14,535 emergency calls were received resulting in 6,489 incidents being attended. Notably this included 1,804 fires, 3,264 false alarms and 1,421 non-fire emergencies including road traffic collisions. In addition, the Service carried out 20,021 safe and well checks in homes across North Wales as part of our commitment to keeping the communities safe.
- 11 The report contains a progress update against each of the five principles set out in the CRMIP.
- 12 The Authority is a signatory to the All Wales Dwelling Fire Response Charter which provide a framework for improving safety in the home to reduce the number and impact of domestic dwelling fires. Where fires do occur, the charter promotes an effective and professional response.

IMPLICATIONS

Well-being Objectives	The publication of the APA is a requirement of the Well-being of Future Generations Act 2015.
Budget	The CRMIP underpins the budget setting process and aligns to departmental plans.
Legal	The publication of the APA is a requirement of the Local Government (Wales) Measure 2009 and the Well-being of Future Generations Act 2015.
Staffing	Our People Principle aims to support the development and maintenance of a highly skilled, diverse and inclusive workforce.
Equalities/Human Rights/ Welsh Language	The APA will be published in English and Welsh.
Risks	The CRMIP outlines who we support and addresses the risks faced by our communities.