








North Wales Fire and Rescue Service Annual Summary 2019-20

Emergency Incidents Attended



Statutory Performance Indicators

	2018/19		2019/20		
	Number	Rate	Number	Rate	
 Fires	2,281	32.78	1,950	27.92	↓
 False alarms	2,269	32.61	2,274	32.56	↓
 Road traffic collisions	220	3.16	179	2.56	↓
 Other emergency incidents	535	7.69	469	6.72	↓
Where the rate is based on 10,000 population					
 Fire deaths and injuries	48	6.90	50	7.16	↑
 Deaths and injuries arising from fires started accidentally	28	4.02	46	6.59	↑
Where the rate is based on 100,000 population					
 Dwelling fires confined to room of origin	313	86.94	339	88.51	↑
As a percentage of the number of dwelling fires attended					

About the Service area

Area (Km²): **6,150**

Population: **698,369**

Welsh Speakers: **30.8%**



Dwellings: **327,075**

Non-Domestic Properties: **31,159**

Road Length (Km): **9,732**

Agricultural Area (Hectares): **496,192**

Progress against Improvement and Well-being Objectives

Some of what we did in 2019/20

Objective A

To support people to prevent accidental dwelling fires and stay safe if they do occur.

Objective B

To facilitate high quality, responsive and better integrated fire and rescue services so that prevention activity and emergency response continue to be available when and where required, affordably, equitably and on the basis of risk.



30.4% of all Safe and Well Checks delivered were to those most at risk



Delivered services within the agreed budget of £35.2m



Provided an 8 week training placement for two Occupational Health students from Glyndwr University



Worked collaboratively with Denbighshire County Council to target loneliness in the local community



Developed a national multi agency response to wildfires



Continued to build partnerships to improve health, safety and wellbeing



Helped tackle severe flooding in Yorkshire



Helped develop a multi agency Arson Reduction Strategy



Reviewed our expenditure to reduce cost pressures



Used social media to report on incidents



You Tube Videos Watched - 474,325



Facebook Likes - 20,186



Instagram Followers - 2,326



Twitter Followers - 17,800



Celebrated International Women's Day to encourage young women to consider a career in the emergency services



Supported national fire safety campaigns including for sprinklers in all new and converted houses



Supported National Apprenticeship Week and promoted apprenticeships



Collaborated with fire and rescue services in Wales and the RNLI to develop an instructor course for water rescue boat operators



Launched the Junior Justice programme, to highlight the consequences of deliberate fire setting to school pupils.

For a free Safe and Well Check call 0800 169 1234

The full assessment of performance is available at www.nwales-fireservice.org.uk Publication Date: December 2020