



RISK, SAFETY & CLAIMS MANAGER

Operations Department – Rhyl

37 hours per week

Temporary (12-month Fixed Term Contract)

NWFRS Grade 10 starting at £48,738 - £51,928

We are looking to appoint a Risk, Safety and Claims Manager within our Health and Safety Team based in Rhyl on a 12-month fixed-term contract to cover maternity leave.

The successful candidate will lead and manage North Wales Fire and Rescue Service's approach to health, safety, risk management and insurance claims, ensuring the Service continues to meet its statutory obligations and maintains high standards of governance and employee safety.

Responsible for developing, reviewing and implementing policies, procedures and guidance to ensure compliance with relevant legislation and best practice, the post-holder will work collaboratively with a wide range of internal and external stakeholders to promote a pragmatic culture of health and safety, provide professional advice and support across the organisation, and oversee the effective management of claims and related processes.

The nature of the Service means staff are regularly exposed to challenging situations, complex moral dilemmas, and hazardous, fast-moving or emotionally demanding environments that require sound judgement and effective decision-making. The role requires a confident and credible professional with excellent communication and relationship-building skills, capable of influencing stakeholders at all levels and driving continuous improvement across the Service.

Providing strategic advice to the Senior Leadership Team and Principal Officers, the post-holder will support the achievement of organisational objectives whilst maintaining high professional standards. As a bilingual organisation, the postholder will require Level 2 Welsh skills.

Please note that this post is subject to pre-employment checks including a DBS Check, Drug and Alcohol test and satisfactory references. If a positive disclosure (spent or unspent) is received on the DBS, a risk based approach on managing the information will be adopted by the Service and a reasonable and proportionate decision is then made regarding the current or prospective employee. Further information can be found [here](#).

For further details about the role, please refer to the information pack.

To apply, please complete and submit your application pack by email to: hrdesk@northwalesfire.gov.wales

Closing date for receipt of application form is 12.00 noon, 5th October, 2026 with interviews expected to take place week commencing 19th October 2026

The closing date will be strictly adhered to and no exceptions will apply.

We are an equal opportunity employer and welcome applications from all sections of the community. We are committed to equality of opportunity for all staff and applications from individuals are encouraged regardless of age, disability, sex, gender reassignment, sexual orientation, pregnancy and maternity, race, religion or belief and marriage and civil partnerships. We welcome correspondence and calls in Welsh and English and we will respond equally to both and will reply in your language of choice without delay. Applications submitted in Welsh will be treated no less favourably than an application submitted in English.

